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CROSS BORDER TALENTS | 2021

**Introduction for the  
position: ID:**

Customer Support Specialist  
12222

**Place of Residence** Germany

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**Profile** The candidate has around 2 years of experience in Customer Support as a call centre agent. He graduated from a Business school. The candidate is looking for international experience in the Sales or Customer Support sector.

**Skills & Competences**

- Customer Support;
- Service;
- Sales;
- Assistant;
- Management.

**Application Software**

- MS Office (Word, PowerPoint, Excel, Outlook)
- Internet
- Open Office
- Fidelio Software
- Opera

**Education**

2013 - 2014  
**Christian Ministries (Diploma)**

1998 - 2000  
**Higher National Diploma in Business**

1997 - 1998  
**Diploma in Business**

# CURRICULUM VITAE

## Work Experience

**Jan 2020 – Aug 2020**

Sales Assistant

**Your tasks/responsibilities**

- Managing a small covenant Store

**Aug 2019 – Nov 2019**

Team Service Assistant

**Your tasks/responsibilities**

- Renting out baltic beach chairs;
- Maintaining the Beach area.

**Jan 2019 – Jul 2019**

Sales Assistant

**Your tasks/responsibilities**

- Repair and Servicing mobile devices;
- Customer Care;
- Quality Controll.

**Mar 2018 – Jan 2019**

Front Office Desk

## Languages

German – Fluent

English – Native

Tamil – Good Knowledge