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CROSS BORDER TALENTS | 2021

**Introduction for the  
position: ID:**

Customer Service Advisor  
12219

**Place of Residence** Portugal

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**Profile** The Candidate has been working in call center environments for the last 2 years. She left her last employer due to family reasons - Covid related - but she is now available to start a new challenge.

**Skills & Competences**

- Administration;
- Customer service;
- French Speaker;
- Finance;
- Credit control;
- Project support.

**Application Software**

- MS Office (Word, PowerPoint, Excel, Outlook)
- Internet

**Education**

2012 - 2014  
**Two-year technical degree negotiation and customer relationship.**

2009 - 2012  
**A-Level management.**

# CURRICULUM VITAE

## Work Experience

**Dec 2020 – Feb 2021**

Caregiver

**Your tasks/responsibilities**

- Care assistance in the Protected Life Unit service during the Covid-19 period.

**Jul 2020 – Nov 2020**

Moderator

**Your tasks/responsibilities**

- Checking of the conformity of the videos shared by users.

**Mar 2020 – Jun 2020**

Caregiver

**Seep 2018 – Jan 2020**

Customer Advisor

**Nov 2017 – Mar 2018**

Make up artist

**Oct 2014 – Oct 2015**

Seller

## Languages

Dutch – speaking excellent

English – speaking good