

A WORLD OF JOB OPPORTUNITIES.



**Introduction for position
ID**

Customer Service Desk Agent – German
12143

CURRICULUM VITAE

Place of Residence Portugal

Profile 3 years experienced Customer Service professional in the field with German language ability. A motivated, adable and responsible graduate seeking an entry level position, which will utilise the organisational and communication skills developed through my involvement with promotional work.

Skills & Competences

- Leadership skills;
- Reliability;
- Empathy;
- Structured way of working;
- Open minded.

Application Software

- Word;
- Excel;
- PowerPoint;
- Computer (PC + MAC).

Education

1972 - 1976
Elementary School Mülheim/Ruhr(Graduate)

1976 - 1982
Secondary School Bermesfeld(Graduate)

1982 - 1986
High School/on Evening School (Graduate)

Work experience

2017 - 2020
Service Desk Agent

2000 - 2017
Freelance Location Soundmixer

1998 - 2000
Driver

1997 - 2000
Freelancer

1993 - 1997
Freelancer Sound Assistant

Languages

- German – Native
- English – Fluent